

COVID-19 (Coronavirus) Response – Lobby Restrictions

With our customers, employees and communities being our top priority, we have been continuing to monitor any changes with COVID-19.

With the Center for Disease Control's (CDC) gathering guidelines being groups of ten or fewer, First Fidelity Bank feels at this time it is best to close all lobbies and perform transactions via drive-up window, mobile banking, online banking or phone call.

Effective March 20th until further notice, access to the inside of our branches will be available by appointment only. **All our services will continue to be available to you.** To schedule an appointment, please call your local branch – you will be screened before entry. FFB is taking this critical step, along with many others, to help with social distancing, which has been identified as a key deterrent to the spread of the virus.

Drive-up hours and phone number of your local branch - [Locations](#)

Information on our banking services you can use from home - [Online & Mobile Banking](#)

This was not an easy decision to make as we know this will cause modification of routines and longer wait times, but we are doing it out of the best interest of our customers who are the heart of our business.

We thank you for your patience and cooperation.

David Nelson,
President & CEO