

Lobby Re-Openings

First Fidelity Bank plans to re-open its lobbies to the public starting Monday morning, June 1st. The lobbies will resume normal branch hours and be fully staffed. We will, however, be taking many safety precautions.

We have installed shields at all our teller windows. These shields will provide an extra layer of protection for our employees and our customers. However, we still **strongly encourage** customers to wear a mask while conducting their business. We will have masks available at the branch. For certain transactions, we may ask you to briefly pull your mask down for an identification on our security cameras.

We have other expectations of our customers to follow CDC guidelines while visiting the bank. For example, we ask customers to limit the amount of time they spend in our branch lobby to the minimum possible, as well as to use the drive-up windows and night deposit boxes whenever possible. We also ask all customers to maintain 6' social distancing protocol while inside. Finally, we encourage you to continue to call ahead to make an appointment to do business at the bank whenever possible. This will minimize people waiting in our lobby to see someone and make social distancing easier for other customers.

If you have been sick, are experiencing cold or flu symptoms, have a household member who is sick or experiencing symptoms, or have been exposed to someone who has tested positive for COVID-19, you **should not** come into the bank. We will help you find another way to access any services you might need.

We appreciate your choice to bank with us always, but especially during this difficult time. We look forward to seeing you again and to working together to keep each other and our communities safe and healthy.

David Nelson,
President & CEO